



# Credit Application

Date: \_\_\_\_\_ 2009

Business Legal Name: \_\_\_\_\_

Doing Business As: \_\_\_\_\_

Shipping Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Billing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Business Contact Person: \_\_\_\_\_ Phone: ( ) \_\_\_\_\_

E-mail: \_\_\_\_\_ Fax: ( ) \_\_\_\_\_

Ownership: Sole Proprietor  SSI#: \_\_\_\_\_Corporation  FID#: \_\_\_\_\_Partnership  List Partners & SSI#: \_\_\_\_\_

Trade References:	Name:	Account #	Phone#
	_____	_____	_____
	_____	_____	_____

I certify the above information is true and correct and is provided for the purpose of obtaining credit with Icare Industries, Inc. I authorize you to obtain information for that purpose from any source. I agree that any funds paid to Icare may be applied to any balances owed Icare, any balance due Icare may be consolidated into this or any other account. In consideration of this credit granted at my request, it is understood and agreed that should this account not be paid according to terms, the undersigned personally guarantees payment. Should the account need to be turned over for collection, I agree to pay interest at the highest rate allowed by law plus reasonable attorney and collection fees.

This agreement is governed by the laws of the state of Florida.

Signature: \_\_\_\_\_ Print: \_\_\_\_\_ Title: \_\_\_\_\_ Date: \_\_\_\_\_

Witness: \_\_\_\_\_ Print: \_\_\_\_\_ Date: \_\_\_\_\_

I have read and agree to the terms and conditions stated on the **reverse side** of this application:

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Please fax this credit application back to **1.800.683.0374** when complete.

## TERMS AND CONDITIONS

### Quality We Stand Behind

We warrant every pair of glasses to be made to your prescription and free from defects in material and workmanship. All of our lenses comply with the regulations of the American National Standards Institute for ophthalmic prescription lenses. Any eyeglasses that do not meet our high standards will be replaced when returned within 30 days of the original purchase.

In addition, any manufacturer's warranties against scratching or patient non-adapt will be honored on the lenses listed in this catalog. These warranties provide for a replacement lens in the event of a non-adapt. In order to process these warranties we need copies of the original order as well as replacement order returned to us with the lenses that have been replaced. If the replacement lenses are not ordered from us, credit will be limited to 50% of the base lens price.

### Progressive Non-Adapt Warranty

Our Non-Adapt warranty allows for a one-time replacement of a progressive lens within 90 days of the original order if the patient cannot adapt to the lens due to fitting errors or prescription changes. In the event of a non-adapt, credit will be issued for the base price of the less expensive lenses on either the original order or the reorder. In order for credit to be issued on uncuts, the original copies from both orders must be returned to the lab within 30 days of the remake. In the case of finished orders, the remake order must be accompanied by the original order.

This non-adapt policy applies only to the base price of lenses stocked in our lab and listed on our price list. It does not apply to charges for options such as tints, AR coatings and the like, nor does it apply to progressive lenses outside our stock range that were ordered at a customer's request. Lenses returned for credit as a non-adapt, but not accompanied by an invoice for the remake, will receive a 50% credit.

### Scratch Warranty

Factory coatings are warranted to resist scratch under normal wearing conditions for up to one year from the original invoice date. Covered lenses that are scratched under normal wearing conditions will be replaced with identical lenses upon return to the lab with the original invoice. While coatings have improved greatly in recent years, no coating is scratch proof. Lenses returned with scratches that penetrate the coating and the underlying substrate will not be eligible for credit.

We cannot guarantee the proper finishing of lenses ordered uncut from our lab. Credit against the scratch warranty for uncut lenses will be limited to 50% of the billing price. This warranty applies to the base cost of the lenses only. It does not cover the cost of options such as tints. The application of a Reflection Free anti-reflective coating voids the scratch resistance warranty. See the following Reflection Free warranty.

### Terms & Warranties

#### Reflection Free Warranty

Reflection Free lenses are warranted by Essilor for one year under normal use. Reflection Free lenses will be stripped and re-coated only at no charge upon the submission of the lenses with the original invoice.

Crizal®, Crizal Alize®, Crizal Alize® with Clear Guard, Kodak CleAR® and Extreme AR

These lenses are warranted for two years under normal use. The original invoice must be returned with all warranty jobs.

#### Transitions® lenses

All Transitions products are guaranteed to perform to the manufacturer's specifications for two years from the date of purchase. Lenses not performing should be returned with the original invoice for evaluation and possible replacement.

#### Feather-Lite Lenses

Feather-Lite lenses are warranted not to crack or craze for up to two years from the date of purchase. Any lenses returned against the warranty with the original invoice will be remade to the original specifications. Stress resulting from tight mountings can cause polycarbonate lenses to fracture. Credit for fractured lenses we did not edge will be limited to 50%.

#### Lab Errors

All lenses will conform to ANSI recommendations for prescription eye wear. Any lenses that are not correct may be returned with the original invoice for remake or full credit.

#### Account Errors

Lenses broken by account during processing or adjustments are not eligible for credit. Credit will not be issued for jobs canceled by the account after the lenses have been surfaced.

#### Order Errors

Our policy is to keep ordering errors to a minimum by reading back all phone orders. Therefore, errors on phone orders will be shared equally. Lenses for phone errors that are returned with the original invoice will receive a 50% credit. Orders faxed or mailed in will receive a full credit if the lab was at fault. No credit will be issued if these lenses were ordered incorrectly or if orders were duplicated by the account.

#### Frames

We are not responsible for the condition of patient's own frames.

#### Delinquent Accounts

Warranty work will not be processed for accounts that are delinquent.

#### Drilled Mountings

Regardless of materials used, drilled mountings are less durable than other types of eyewear. Remakes will be limited to a one time replacement.

Note: All requests for credit must be made within 60 days of the billing date. Original invoices must be returned with each request for credit. These copies will be sent back to you with the credit memo attached.